

NEW CAMPITUR S.R.L. GENERAL INFO AND REGULATIONS

Dear guests, we are glad to welcome you in Campomarino and we wish you a pleasant stay. Here are some general information and practical rules we kindly suggest you to read and stick to in order to make pleasant both your holidays and our job. The following regulation is a key part of your rental agreement.

- A reception is at your disposal for every need and for check-ins and check-outs procedures. Opening hours are **7/7 from 10:30 AM to 12:30 PM and from 5:30 PM to 7:30 PM**. You can also call +39 3408444553 in case of emergency until 9 PM. **We kindly ask you to schedule your arrival and departure times as per reception opening hours.**
- Kitchen and gas cylinders are periodically checked and they have a security lock: in any case, **it is up to you to unlock and lock each time the cylinder after each usage of the kitchen. You are kindly invited to warn us in case of malfunctions or problems related to gas installations.**
- Please **do not throw** anything other than toilet paper **inside the toilet** and eventually **pay particular attention** to sand and food waste that **may clog sinks** and shower boxes.
- Unless otherwise agreed with our reception, **check-ins are scheduled on arrival day from 5 PM to 7PM and check-outs are scheduled on departure day at 10 AM. On check-outs, you must give back flat keys.**
- **It is strictly forbidden** to make any structural modifications (like bolt placing) within the flats: in case of any need please ask our reception. We will provide maintenance as soon as possible whenever staff will be available.
- In case you need some extra cleaning during your stay or extra linen service, the reception can give you all information about that, like cleaning times and prices, and even any other information about trip or excursions. The residence can provide also some extra beds, baby cots, baby chairs and pushchairs as extra services while supplies last.
- **Please observe silence in common areas** while sleeping by night (**after 11 PM**) and while snapping by afternoon (**2 PM - 4 PM**). Do not leave flat doors open.
- **Please always keep in mind** - especially before leaving flats - to make sure **to rewind curtains and close all parasols and windows**. Winds from the seaside may suddenly **damage people and objects below balconies**. In these cases, **any negligent individuals will be taken as responsible** in case they did not arrange everything in a safe way for both **their own objects or facility objects**. Slamming windows can often smash and glasses can break.
- **Small pets** are allowed to enter our flats, but **you must warn us in advance during booking procedures. Pets are welcome only if they won't bother any other guest in our facility. Otherwise, bothering pets will have to leave the facility.** It is up to pets' owners themselves to **clear up their own pets' excrements** in common areas. **Pets must have muzzle and should be on a leash before entering and waling in common areas (stairways and outdoor garden).**
- You must throw garbage and any other waste in the appropriate containers by night, as per recycling rules. **It is strictly forbidden in any case to leave some garbage bags outside flat door or in stairways.**
- It is forbidden to move furniture and electrical appliances within the flat.
- **Flats capability must be respected and guests can't be more than bed themselves.** Other tenants - even provisional - will be allowed to stay by payment and reception must be warned in advance. Tenants must agree on their words on arrival time, otherwise any undeclared guest will have to pay and costs will be retained from the deposit.
- Do not waste too much water. Electricity meters may not handle an extreme usage of electricity during crowded daytime of the facility. In case this happens, we suggest you to turn off you water-heaters for a while and anyway avoid to use many electrical appliances at the same time like - for example - hairdryers, horns and water-heaters. **Do not switch constantly the circuit breaker: doing it too many times could be dangerous.**
- Staff may enter the flats in case of necessity like security check, maintenance and in case some furniture, hardware and sub-facilities need to be secured.
- New Campitur S.R.L. is declined from any responsibility related to steals, damages and accidents to individuals and objects inside the facility, flats, common areas, outdoor gardens and parking areas. Tenants must immediately report any anomalies and possible dangers and must treat goods in use with extreme cure and attention.
- In case of withdrawal or cancellation, the deposit will be refunded in full, reduced by costs of transfer operations, if it is noticed in writing at least 20 days before the arrival. Cancellations after this deadline lead to the total loss of the deposit amount.
- The reception of the transfer from the tenant is considered an act of acknowledgment and acceptance of the regulations.
- The free use of equipment and games by children is placed under the supervision and responsibility of the people in charge of them, who are personally responsible for the entire period of stay and use of the games. We decline all responsibility for damages not attributable to the malfunctioning of the games and in the event of theft or loss of objects left unattended.

IMPORTANT:

We kindly ask you to cleanse and empty the fridge at the end of your stay, dispose all garbage out of the flats and put back all furniture and items within it as you found it on arrival day. Final cleaning procedure is up to you: otherwise, flats will be inspected on departure day and 50 Euro will be retained from the deposit as well as in case of any possible cost for damages due to negligence.

Visual signature and acceptance
